

RUPESH KUMAR GHADAI

Management Consultant | Supply Chain & Logistics | Product Management
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PROFESSIONAL SUMMARY

Supply chain and logistics professional with 10 years of combined experience in management consulting and product management across consulting (Accenture), Q-commerce (Swiggy), EV manufacturing (Ather Energy), and 3PL (Lynk, Leanbox). Proven track record of building 0-to-1 supply chain products, designing end-to-end planning and logistics blueprints, and delivering measurable impact — \$139K annual savings, 94% RPA automation, 73% reduction in fill-rate loss. MBA from IIM Raipur and B.Tech in Mechanical Engineering. Certified in Blue Yonder TMS, Coupa Supply Chain Guru, and Palantir.

CORE COMPETENCIES

Supply Chain Strategy & Planning • Warehouse Management (WMS) • Transportation Management (TMS) • Demand & Supply Planning • Logistics Network Design • Product Management (0-to-1) • Digital Transformation • Process Automation (RPA / AI) • Data Analytics & BI • Stakeholder Management • Agile / Scrum

PROFESSIONAL EXPERIENCE

Accenture Strategy & Consulting — Bengaluru, India

May 2025 – Present

Management Consultant — Supply Chain & Engineering Practice

- **Built a multi-tool internal application using Claude Code** to automate manual workflows for Demand Planning Analysts; saved 200+ man-hours/month.
- **Designed end-to-end supply chain planning processes** for a client, introducing scalable frameworks to replace manual workflows and drive operational stability.
- **Designed the digital logistics blueprint** for a leading two-wheeler EV OEM's upcoming mega-factory — covering inbound, outbound, milk-run planning, and dispatch across Finished Goods, Spares, and Merchandise.
- **Led business analysis for strategic reporting initiatives** — identified 40+ KPIs across demand and supply, designed data pipelines, and integrated Power BI dashboards delivering ~\$139K in annual savings.

Scootsy Logistics (subsidiary of Swiggy) — Bengaluru, India

Aug 2023 – May 2025

Product Manager — Supply Chain & Logistics

- **Built and implemented an RPA framework (UiPath)** for the end-to-end sales order and sales return process from 0 to 1 — delivered ~94% automation.
- **Owned the warehouse technology (WMS) POD**; digitised ~95% of warehouse product-lifecycle tasks.
- **Achieved 73% decline in Fill-Through Rate loss**, materially improving overall service levels.
- **Established the fulfilment vertical** for Swiggy's B2B offerings — Assure (restaurant raw material supply) and Tezz (Quick Commerce for kirana stores).
- **Partnered with cross-functional teams** (Engineering, Design, Sales, Operations) to ensure product met customer and business expectations.

Ather Energy — Bengaluru, India

Aug 2022 – Aug 2023

Product Manager

- **Led implementation of a Freight Operating System**, integrated it with ERP and automated dispatch-to-POD ecosystem — achieved 67% cost reduction.
- **Conceptualised and launched the Extended Battery Warranty ecosystem** on the ERP platform.
- **Reduced Sales Ops operational time by 93%** by automating the entire merchandising order management ecosystem.
- **Managed concept-to-launch of the Charger Refund ecosystem**, directly impacting ~115,000 customers.

Lynk Logistics (Ramco Group) — Chennai, India

Sep 2020 – Jul 2022

Product Manager — Supply Chain & Logistics

- **Scaled the in-house WMS** from 3 cities / 4 warehouses to 8 cities / 21 warehouses by adding new automation features.
- **Launched a new quality and inventory control solution** (concept-to-launch) — achieved 97% reduction in quality errors.
- **Revamped picking, putaway, and sorting modules** in the WMS mobile app — increased fill rate by 27% and reduced inventory variance to 3%.
- **Spearheaded ERP ↔ WMS integration** with in-house platforms — attained 98% reconciliation accuracy and automated inbound and return workflows.
- **Designed wireframes, mockups, workflows,** and Product Requirement Documents for all features.

Leanbox Logistics Solutions (Future Group) — Mumbai, India

Jul 2018 – Sep 2020

Assistant Manager — Products & Technology

- **Built a Warehouse Management System web application** from scratch for a new customer — generated ₹12 Cr GMV opportunity for the organisation.
- **Overhauled core web-application features,** materially optimising warehouse operations cost.
- **Launched a WMS mobile application;** enhanced picking accuracy to 99%.

Tata Consultancy Services — Pune, India

Jun 2014 – Jun 2016

System Engineer

- **ETL developer** for a major US banking client on a large-scale data migration program.
- **Hands-on with** Informatica PowerCenter, Informatica PowerExchange, Teradata, and Mainframes.

EDUCATION

Indian Institute of Management (IIM) Raipur

2016 – 2018

MBA (Post Graduate Diploma in Management)

ITER, SOA University — Bhubaneswar

2010 – 2014

B.Tech, Mechanical Engineering

TECHNICAL SKILLS

- **Supply Chain & Logistics:** Blue Yonder TMS, Coupa Supply Chain Guru, Warehouse Management Systems, Transportation Management Systems, Demand Planning, Network Design
- **Product & Analytics:** JIRA, Confluence, Figma, Adobe Illustrator, Tableau, Power BI, Amazon QuickSight, Advanced MS Excel, SQL
- **Automation & AI:** UiPath (RPA), Palantir, Claude Code, Power Automate

CERTIFICATIONS

- Professional Certificate in UX Design — Google
- Certified in Agile Methodologies — Henry Harvin Education
- Blue Yonder Transportation Management System (TMS)
- Coupa Supply Chain Guru (Network Design & Optimization)
- Palantir Foundry

LANGUAGES

English (Fluent / Professional) • Hindi (Fluent / Professional) • Spanish (A2)